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FAIRFAX FAMILY PRACTICE CENTERS; VIENNA FAMILY MEDICINE AND FAIRFAX FAMILY PRACTICE AT FAIR OAKS > EARNS NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE

Physician Practice Connections®—Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership

WASHINGTON—The National Committee for Quality Assurance (NCQA) today announced that Fairfax Family Practice Centers; Vienna Family Medicine and Fairfax Family Practice at Fair Oaks of Northern Virginia has received Recognition from the Physician Practice Connections—Patient-Centered Medical Home (PPC-PCMH) program for using evidence-based, patient-centered techniques that focus on highly coordinated care and long-term participative relationships.

PPC-PCMH identifies practices that promote partnerships between individual patients and their personal clinicians, instead of treating patient care as the sum of several episodic office visits. Each patient's care is tended to by a clinician-led care team, who provide for all the patient's health care needs and coordinate treatments across the health care system. Medical home clinicians demonstrate the benchmarks of patient-centered care, including open scheduling, expanded hours and appropriate use of proven health information systems.

"The patient-centered medical home promises to improve health *and* health care," said NCQA President Margaret E. O'Kane. "The active, ongoing relationship between a patient and a clinician in medical homes fosters an all-too-rare goal in care: staying healthy and preventing illness in the first place. PPC-PCMH Recognition shows that Fairfax Family Practice Centers; Vienna Family Medicine and Fairfax Family Practice at Fair Oaks has tools, systems and resources to provide their patients with the right care at the right time."

To receive recognition, which is valid for three years, Fairfax Family Practice Centers; Vienna Family Medicine and Fairfax Family Practice at Fair Oaks has demonstrated the ability to meet the program's key criteria embodying characteristics of the medical home. The standards are aligned with the joint principles of the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.

Fairfax Family Practice Centers; Vienna Family Medicine and Fairfax Family Practice at Fair Oaks met key program measures in the following areas:

- Written standards for patient access and enhanced communications
- Appropriate use of charting tools to track patients and organize clinical information
- Responsive care management techniques with an emphasis on preventive care
- Adaptation to patient's cultural and linguistic needs

- Use of information technology for prescriptions and care management
- Use of evidence-based guidelines to treat chronic conditions
- Systematic tracking of referrals and test results
- Measurement and reporting of clinical and service performance

To find clinicians who have been recognized by the Physician Practice Connections—Patient-Centered Medical Home program please visit <http://recognition.ncqa.org>. For further information, contact NCQA Customer Support at (888) 275-7585.

Celebrating its 20th anniversary in 2010, NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA is committed to providing health care quality information for consumers, purchasers, health care providers and researchers.

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